



Indemnity, Rules & Regulations

To ensure that you and other guests enjoy your stay, please read and adhere to these rules and regulations.

Jakkals Asem is a private establishment and the right of access and admission to Jakkals Asem is reserved. The use of the camp, campsites and facilities by guests is entirely at their own risk and are subject to these rules and regulations.

General

1. Any person who does not comply with these rules and regulations, misbehaves or neglects to adhere to any notice board placed on the property will be asked to leave the property immediately. No fees or accommodation costs will be refunded.
2. Adult supervision is required for all children under the age of 18.
3. Access and the use of any facilities, in or on the premises, is at your own risk and the guest indemnifies the owner, management and any employee against any damage, loss, injury of any nature that the guest(s) may suffer. The owner, management and employees take no responsibility for any damage done to vehicles, caravans, trailers, tents or other property, including damage that may be caused by tree branches, wild animals, fire, water or any natural element.
4. The owner and farm management reserve the right to request any person who intentionally damages property, trees or plants to leave the property and may recover any costs relating to the damage from the guest.
5. Pets by prior arrangement only, pet owners will be held liable for any damage caused by their pets.
6. No fireworks are allowed.
7. **No noise and no music after 21h00. Your music and level of voice should not be disturbing to other campers at any time.**
8. Guests are advised to always drive carefully and not exceed the speed limit of 20km per hour.
9. Private vehicles are permitted to drive on the roads within the property but are not allowed to drive off-road in the veld / bush.
10. Permission must be obtained from the owner before any motorcycles or quad bikes are used on the farm.
11. Do not tamper with, deface or remove any fauna or flora on the property. Firewood **may not** be collected from the veld / bush. Bagged firewood can be purchased on the property.
12. Please do not tamper with or go near the bees or beehives.
13. Fires are only allowed in the designated braai areas. No fires are allowed on the ground, paving or grass. **Please extinguish all fires before retiring at night and be extra cautious when making fires in windy or dry conditions. Guests will be held liable for any damage to property and/or any extinguishing fees as a result of a fire caused by their negligence.**
14. Please leave all facilities in the state you would like to find them.
15. All toilets on the farm make use of a septic tank system, please do not flush any foreign objects down the toilets.
16. Please do not litter. Please take notice of the Recycling and refuse disposal instructions in order to help protect our environment.
17. Units are only serviced prior to guests occupying the accommodation and are not serviced during a guest's stay unless requested at the time of booking.
18. The camp caretaker will clean and wash up daily. If you are happy with his/her service, it would be kind to give him/her a small tip on your departure – recommended tip R50-R100pd for smaller groups & R100-R200pd for larger groups.

Bookings, Reservations & Breakages / Damages

1. Bookings and right of admission are subject to the rules & regulations provided on this form; published on jakkalsasem.co.za and displayed on notices posted at the premises. By making a booking guests commit to abide by these rules and any notices at the premises.
2. A refundable breakage / damage deposit may be levied prior to occupation at the discretion of management.
3. Published Rates & Fees are subject to change at discretion of the establishment without prior notice.

Online Bookings:

4. Online bookings can be made using the published link or via the booking link on jakkalsasem.co.za. Full payment is required within 24 hours via the online booking vendor's payment portal to secure the booking.
5. Online bookings not paid within **24 hours** will be **automatically** cancelled by the portal.

Manual Bookings:

6. Manual bookings will attract a R200 manual booking fee.
7. Long Term Camping and Functions are only bookable manually and are subject to the manual booking fee.
8. A 50% deposit is required to secure a manual reservation. Bookings will be **automatically** cancelled if payment is not received within **72 hours** of making the booking.
9. Full payment is required 14 days prior to occupation. Bookings will be cancelled and any deposit forfeited if full payment is not received prior to occupation.

